Monks Orchard Residents' Association

www.monks-orchard-web.org.uk email: monksorchardweb@btinternet.com

Croydon

(Non Party) (Independent)

NEWSLETTER - Winter 2008



A Merry Christmas and A Happy New Year To All Our Members.

IN THIS ISSUE:					
Page 2	Chairman's Comments	Page 17	Music at Shirley Methodist Church		
Page 3	2009 AGM;	Page 18	A French Flavour for St John's		
	Proposal to amend rules	_	Tamberlin Room		
Page 4	IsItFair Campaign	Page 19	Shirley Neighbourhood Care Scheme		
Page 6	Planning Report		Christmas Services for Churches in		
Page 9	Quest for Information		Shirley		
Page 11	Trees & Open Spaces	Page 20	Farewell Turtles		
Page 12	Neighbourhood Watch	Page 21	MORA newsletter		
Page 13	Shopping On-Line Update	Page 22	Area Managers & Road Stewards		
Page 16	Nordic Walking	Page 23	Shirley Christmas Lights		

The Monks Orchard Residents' Association was founded in 1923, and represents 2,500 residents.



Chairman's Comments

There have been numerous bleak predictions about the expected downturn in the national economy but there has mention of the likely adverse scant householders apart from the increases in the cost mortgages. It is reasonable to assume that at a time when family finances are being squeezed there will be resistance to above the inflation rate increases in Council tax but money has to be found to meet the increases in public pay, pensions and the rising cost of inflation. The only way this can be achieved is by making further cuts in the funding of those local services that are considered less essential. Many of these services that add to the quality of life are subsidised from local taxes and in the present economic climate this may no longer be possible despite attempts to cut costs; they will either have to be diminished or users will be forced to pay a direct charge towards the cost.

One of the knock-on affects of any recession is an increase in unemployment and this is usually associated with an increase in crime especially that of burglary and theft. Residents are urged to take all possible actions to improve security measures such as seeking police advice on protecting their property and by joining a Neighbourhood Watch Scheme.

There are those that will look for a silver lining in any change of circumstance and suggest that we will become greener with less reliance on car use, air travel and reduce wastage. Advantages can be gained as we learn to live with austerity during the credit crunch. Satisfaction can be obtained from self sufficiency like preparing and cooking meals, growing fruit and vegetables and holidaying in this country. Less time devoted to the pursuit of pleasure could result in more quality time being spent with the family. Communities have come together during previous periods of uncertainly and it would be helpful if this happened again.

Concluding, I thank you for your support during the past year and suggest that you put aside all financial and other concerns and take full advantage on what the festive season has to offer. I wish you a merry Christmas and a happy new year. Let us hope that the forecasts for the forthcoming year are much less harsh than predicted.

Annual General Meeting 2009

The 85th Annual General Meeting of the association is to be held on Friday 24th April in the hall of St. George's Church, Elstan Way Shirley beginning at 7.30 p.m. <u>Please note the</u> date and earlier start time.

Reports will be received from the Chairman, Secretary, Treasurer, Security, Tree and Green Officers and from the local elected representatives. Invitations have been sent to Steve O'Connell, Member of the Greater London Authority and Andrew Pelling, Member of Parliament. There will also be a presentation on a topic of local interest. The Agenda will be published in the Spring issue of the newsletter and on our website.

Proposal to Amend Rules

The association's rule number 8 requires the Annual General Meeting to be held no later than 31st March and this has been obeyed until recently. For years, probably since the formation of MORA, the Annual General Meeting has been held on the last Friday in March. Difficulties in meeting this requirement were encountered in 2007 and 2008 because the most convenient local venue, the hall of St.George's Church, is in demand, especially near holy week. Furthermore, our elected representatives often have other demands on their time at this time of the year.

In order to overcome these difficulties, in 2007 and 2008 the Annual General Meeting was held on the fourth week in April. It was found that this enforced delay offered advantages; there are more hours of daylight, and there is a reduced chance of wintery weather. No objections have been received and the



Executive Committee has decided to formally regularise this practice by making a minor amendment to the rules.

The proposal is that the wording of Rule 8 be amended to read "The Annual General Meeting shall be held no later than 30^{th} April." This proposal will be placed before the membership at the Annual General Meeting to be held on Friday 24^{th} April. The Executive Committee hopes that members will understand and appreciate the reason for this minor amendment to the rules of the association and give it their approval. The annual financial report will still be compiled and audited by 31^{st} March and published in the spring issue of the newsletter.

Isitfair Campaign

In the October issue of the Isitfair Newsletter Christine Melson poses the question 'What will happen when the council taxpayer runs out of money?' Many thousands already have to make hard choices when managing their meagre incomes. The economic climate is certainly not going to get better or easier in the short term. It



has been said many times already that the current level of council tax has reached its limit of acceptability. Another year of inflation busting increases may see history repeating itself as all peaceful means of encouraging the Government to reform local authority funding and to make it fairer have simply been ignored and treated with utter contempt.

In Scotland this year, the SNP in consultation with all local authorities achieved a freeze in council tax, thus proving beyond all reasonable doubt that with the right political will, council tax increases are avoidable.

In London too, Mayor Boris Johnson has also announced a freeze on the GLA Precept to 2010/11 at the earliest. His longer term aim is to actually reduce the precept by cutting



out waste. The GLA precept in London has rocketed by 152 per cent since 2001.

Since its introduction in 1993, the annual amount of council tax raised has increased by 300 per cent, from £8bn to £25bn. It is now time for the Government to put a stop to this incessant, year on year inflation busting increases. People are sick and tired of seeing their hard earned money being taken away from them by local authorities who think that they can spend it better. Much of this is simply squandered. For example, one council spent £5k on squash court signs in Braille for blind people only to discover afterwards that blind people don't play squash! Perhaps this is because they can't see the ball, which is blindingly obvious even to a blind person. How stupid is that? Ed; surely there was a more effective way of helping the blind in their community.

Action is needed now

Write to Gordon Brown, your MP and Local Authority Chief. Tell them that this decade of irresponsible council tax increases and spending must stop. Where known, quote examples of waste in your locality. The present system of council tax has been exposed as fundamentally flawed and should be replaced with a fairer system based on ability to pay.

Tell them, in no uncertain terms how you have to adjust your budget to make ends meet. If we all ran our home budgets the same way as Government has run theirs, we'd all be bankrupt. We can't simply turn to our neighbour and expect (demand) that they pay for our poor financial mismanagement. These politicians need to be told and told and told until our message gets through.

Yours in the cause, Christine Melsom - IsItFair

To read the full contents of the Newsletter please visit

www.isitfair.co.uk



Planning Report

The downturn in the housing market has resulted in fewer planning applications for this period.



New Applications:

79 Orchard Avenue and 2 High Trees

Ref: 08/03364/P Full planning permission

Registration date: 07/10/2008

Erection of detached three bedroom chalet bungalow and detached two bedroom bungalow; formation of vehicular access onto High Trees and provision of associated parking (amendment to application nos. 08/274/P and 07/3652/P).

Consultation Close: 07/11/2008

This application is to regularise the built deviations from the previously approved applications.

Decisions:

79 Gladeside

Ref: 08/02702/P Full planning permission

Registration date: 28/07/2008

Demolition of existing building; erection of a pair of two storey three bedroom semi detached houses with accommodation in roofspace and provision of associated parking.

Permission Granted: 30/09/2008

60 Woodmere Avenue

Ref: 08/02448/P Full planning permission

Registration date: 21/07/2008

Partial demolition of existing house and formation of vehicular access onto Woodmere Avenue with hardstanding to front; erection of detached four bedroom house at side with integral garage (amended plans and description).

Permission Granted: 21/10/2008 with conditions.

151 The Glade

Ref: 07/08/2008 Outline planning permission

Registration date: 07/08/2008

Demolition of the existing building; erection of a terrace of 3 two storey four bedroom houses; formation of vehicular access and provision of associated parking, cycle and refuse storage.

storage.

Consultation Closed: 04/09/2008 MORA objected on 19th Aug 2008 Application Withdrawn 05/11/2008

53 Orchard Avenue

Ref: 08/02914/P Full planning permission

Registration date: 18/08/2008

Erection of detached two bedroom bungalow with integral

garage.

Consultation Closed: 15/09/2008

Permission Granted with conditions:03/11/2008 Delegated

Ongoing:

Land R/O, 20-34 The Glade, Croydon, CRO

Ref: 08/02647/P

Registration date: 14/07/2008

Reg. of land as a Town or Village Green. Registration

Registration of land as a Village Green (Main Reference

CROY/VGA/08/02) under the Commons Act 2006.

Consultation Close: 02/10/2008

MORA has written supporting the application

Land at, Glade Gardens

Ref: 08/02069/P Full planning permission

Registration: 10/06/2008

Erection of 2 two storey buildings with accommodation in roofspace comprising 7 one bedroom and 2 two bedroom flats; formation of vehicular access and provision of associated parking.

Target Date: 05/08/2008

Waiting result of 08/02647/P above.



Land bounded by Laburnum Gardens, Parsley Gardens, Woodmere Avenue and off, Poppy Lane.

Ref: 07/04327/DT Environmental Impact Assessment

Registered 02/11/2007

Proposal: Construction of a 100 bed nursing / convalescent

home.

Target date: 23/11/2007

MORA Request to LPA for EIA statement and Plans.

This land is Designate Metropolitan Open Land and therefore MORA will object to any development on this parcel of land.

New Appeals:

48 Wickham Avenue

Ref: 08/01996/P Full Planning Permission Registration: 09/06/2008 Ward: Shirley

Proposal: Erection of detached four bedroom house at rear with integral garage; formation of vehicular access onto

Firsby Avenue and provision of associated parking.

MORA objection sent: 29/06/2008

Permission Refused: 28/07/2008

Appeal Reference: APP/L5240/A/08/2086791/WF

MORA has sent a submission to the Inspectorate.

Appeal Decisions:

31 Woodland Way

Ref: 08/00384/P Full planning permission

Registration: 06/02/2008

Alterations; subdivision to provide 2 three bedroom semi detached bungalows; erection of two single storey front/side extensions, formation of vehicular accesses and provision of associated parking.

Permission Refused: 27/03/2008

Appeal Application: 10/06/2008 Ref: APP/A/08/2077190/WF

Case Officer: Michael Lloyd

Appeal Dismissed: 21/10/2008



Ongoing Appeals:

37 Woodmere Avenue

08/01171/P Full Planning Permission

Registration: 18/04/2008

Erection of a three bedroom detached house; formation of

vehicular access and provision of associated parking.

Consultation expires: 10/05/2008

MORA Objection Sent: 05/05/2008

Permission Refused: 04/06/2008 Delegated

Appeal Received: 25/06/2008 Ref: A/08/2079084/WF

Grounds of appeal obtained from Planning Office.

Case Officer: Michael Lloyd Ongoing as of 29/08/08

66 Tower View

08/00164/P Full planning permission

Registration: 17/01/2008

Demolition of existing house; erection of 4 semi-detached two bedroom houses and 1 two bedroom detached bungalow; formation of vehicular accesses onto Edgewood Green and provision of associated parking spaces (corrected description).

James White

Permission Refused 28/02/2008

Planning Committee Appeal Application: 22 Apr 2008

Ref: APP/L5240/A/08/2071798

Case Officer: Ruth Howell Ongoing as of 29/08/08

Quest for Information

Addington Hills nee Shirley Hills is a large natural area that rises from Oaks Road up to a plateau 460 feet above sea level. The surrounding steeply sloping ground descends in every direction and facing northwards gradually declines as far as Ashburton Playing Fields and South Norwood County Park, across Shirley Road down to beyond Long Lane. Rainwater drains from the hills in a series of small natural streams most of which flow unseen in culverts under fields, roads and properties out of sight and many residents are unaware of their existence. One such stream, normally barely a trickle, flows through Monks Orchard. It appears to have no name and the sources and destination is unknown.

Locating the stream is easy because it surfaces from a culvert from under the ground at the entrance close to the junction of Greenview Avenue and The Glade and flows alongside the property at 23 Greenview and downwards across the rear gardens of Ash Tree Way. The route followed afterwards is difficult to identify but at some point it must

cross Long Lane. The stream is not recorded on Ordinance Survey or any other maps available map of the area.

According to local tradition the stream is called Chaffinch Brook which is mentioned on Parks and Open Spaces



Chaffinch Brook

website as following the line of Glenthorne Avenue back to Shirley Road and then back to Lower Addiscombe Road. The rangers based in the Information Centre at South Norwood Country Park say that the Chaffinch Brook flows into the park from under Ryelands Fields and across the park to feed the man-made lake before heading across the Elmers End

Road towards Clockhouse and joining the river Beck. This suggests that the stream flowing through Monks Orchard is too far east to be part of the Chaffinch Brook.

drainage

In very wet weather drainage problems arise in a number of areas for example Glade Gardens is crossed by small streams and has a wet area. Watlings Close, Aldersmead Avenue and Long Lane woods experience problems in excessive inclement weather. Parts of Shirley Oaks Village and gardens in Woodmere Avenue and

Chaffinch Brook



Ashburton Playing Fields have a high water table. The Environmental Agency acknowledges this by including these areas as a having risk of potential flooding.

The Council Environmental Team makes reference only to Chaffinch Brook and The Environmental Agency has no record of the more local stream. The Local History Department have scant information on small streams in the Monks Orchard area. Knowing that residents that have lived in the area for a long time and usually have most of the accumulated local knowledge, it would be sensible to ask local residents to pool their knowledge to allow the stream to be accurately mapped from source along its route to its destination. If you are willing to share your information please contact Bob Akers on All messages will receive a response and sources will be mentioned in any subsequent publication.

Trees & Open Spaces

During the past months John Parry and George Mowforth, MORA Tree and Open Space Officers, have been engaged in completing a register of trees that need attention or replacement so that they can be included for inclusion in the Council's tree planting programme. The planting of new trees is scheduled to take place over the period November 2008 to March 2009.

The Tree and Open Space Officers are able to offer and advice help to members on local spaces in need of attention, tree replacement a n d overgrown trees and scrubs on public land but not private gardens. The aim is to that ensure Monks Orchard receives an share of limited egual



Trees in Bywood Avenue

resources to maintain the green character of the area.

MONKS ORCHARD RESIDENTS' ASSOCIATION HANDY ADS SECTION

ESTATE AGENTS

FREE VALUATIONS

137/9 Wickham Road, Shirley, Croydon, Surrey, CR0 8TE

Tel: 020 8654 3037 Fax 020 8656 2668 Email: <u>shirley@cubittandwest.co.uk</u>



VISIT OUR WEB SITE ON WWW.CUBITTANDWEST.CO.UK

1-2-3 CHIMNEY SWEEPS



A&J NAISH
FAMILY BUSINESS EST. 1870
CHIMNEY CLEANED
USING VACUUM & BRUSH
METHOD

TELEPHONE ANYTIME:

020 8668 9914 020 8654 0847 **MOBILE:**

07956 282298 07956 385112

PARKER BROS. GARAGE

(CROYDON) LTD.





9 - 11 BYWOOD AVENUE SHIRLEY CR0 7RB

Telephone: 020 8654 1923



Herbs Song

Chinese Medicine & Acupuncture
Free Consultation



Mr. J Song (Member of the British Acupuncture Council)

Back, shoulder, knee, neck pain, skin complaints, emotional problems, digestion disorders, allergy tests, ear candle, weight problems, Menopause, sinusitis, migraine, Infertility

020 8776 2479

www.herbssong.co.uk

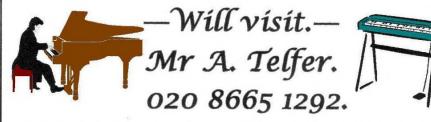
125a High Street, West Wickham Mon-Sat 09.30-6.30pm

"LEARN 2 PLAY"

Pop, WII & Classical.

Piano lessons are fun!

Children and adult beginners, all ages.



Over 20 years experience All examinations covered

www.hortiworks.co.uk

Specialist in DECKING and FENCING and all forms of Hard Landscape Gardening

View my website for ideas!

Email: horti_works@hotmail.co.uk

HOME: 020 8657 1973 Proprietor: **MOBILE: 07740 336 507** Andy Dwyer

All Work Fully Insured and Quality Guaranteed

FIREPLACE TRADE CENTRE

Buy Direct from your local Fireplace company.

Est. over 15 years. From a gas fire part to a complete custom-made surround in Wood, Stone, Marble and Cast Iron. Quality at **UNBEATABLE** prices.

156 Wickham Road, Shirley. Tel: 020 8654 5466 10% off

Trade Prices with this ad.



I. A. McKENNA

ROOFING CONTRACTORS

General Building Work

) 8658 8270

07956 658 808

- All Roof Repairs
- FREE ESTIMATES New Roofs
- Flat Roofs

ALL WORK GUARANTEED FULLY INSURED



HEATING LTD



- Save Money
- Reduce Utility Bills
- Free Quotes
- Local Established company
- Regular Servicing will maintain efficiency and ensure safe running

Call Now for Boiler Services from as little as £50.00 + VAT Replacement Boilers from £950 + VAT

www.eliteheatingservices.co.uk







Focus Plant Ltd - 140 Gipsy Hill, Crystal Palace, London, SE19 1PW

- Wallpaper Strippers ~ Tile Saws ~ Breakers ~ Drills
- Access Tower ~ Props ~ Trestles ~ Boards ~ Ladders
- Saws ~ Mixers ~ Compactor Plates ~ Granders ~ Sanders
- Generators ~ Lighting ~ Heaters ~ Dehumidifiers ~ Pumps
- Rotovators ~ Mowers ~ Hedge Trimmers ~ Strimmers
 - Pressure Washers ~ Vac's & Much, Much, More

Floor Sanding Specialist: Machines ~ Lacquer ~ Filler e.c.t.

Delivery/Collection Service ~ Friendly Expert Advice Free

Independent Family Run Company: 7am-5pm Mon to Fri - 8am-12noon Sat

EL:020-8766-6364

The Shirley Practice www.theshirleypractice.co.uk

Osteopathy Sports Massage

020 8776 2332

diagnosis to rehab



PWOOLGER

PAINTER AND DECORATOR

RELIABLE AND FRIENDLY
FREE ESTIMATES
INTERIOR AND EXTERIOOR

4 BROOKSIDE WAY SHIRLEY CR0 7RR 020 8656 7201

BARRY'S REMOVALS & STORAGE

LOCAL & LONG DISTANCE FULL & PART LOADS SINGLE ITEMS: PIANO COMPETITIVE RATES FREE ESTIMATES

28 DARTNELL ROAD, ADDISCOMBE, CROYDON. CR0 6JA **TEL NO: 020 8656 4949**



Happy Language Learning french for 3 - 11 year olds in Shirley 020 8654 7969

CHAPLINS

HAIRDRESSING SALON TANNING STUDIO

Telephone: 0208 777 2337 124 Orchard Way, Shirley. CR0 7NN.

CROYDON CARRIAGE COMPANY

LICENSED BY THE PUBLIC CARRIAGE OFFICE

24-HOUR — MINI CAB SERVICE 020 8656 5656

GATWICK FROM £28

HEATHROW FROM £45

DIRTY OVEN!

DOMESTIC OVEN CLEANING
By the UK's leading oven cleaning Company



NON caustic, fresh solution every time. Hobs, Extractors and Microwaves

PHONE 0208 405 8955 www.ovenclean.com



MIRIAMS GARDEN

RELIABLE LADY GARDENER

- · Planting · Grass Cutting
- · Weeding · Garden Maintenance

SHIRLEY BASED



&BTIND2 &

Small family business specialising in domestic blinds.

- **√ QUALITY AND SERVICE GUARANTEED**
- all types of blinds
 roller
 wood and aluminium venetian
- conservatory roof blinds velux wood and fabric verticals ● romans

Call Des for a free estimate.

It WILL be less expensive than you think!

tel / fax: 020 8651 3569 mobile: 07961 827 917 email: info@desresblinds.co.uk web: www.desresblinds.co.uk

REASONS TO CHOOSE M.B. ALLEN & CO NO. 2: DIVORCE



At this difficult time, our expertise can guide you through the whole legal process. In all cases, our job is to use our skills to arrive at a fair solution for you, in an understanding and caring way.

FOR ALL YOUR LEGAL NEEDS... USE OUR EXPERTISE

- Moving house
- Divorce
- Wills & Probate
- Employment law
- Commercial property
- Commercial law
- IHT planning

- · Debt collection
- Property disputes
- Personal injury
- · Liquor licensing
- Unfair dismissal
- Immigration
- · and more

020 8776 1010 / 020 8654 2706 www.mballen.co.uk

M.B. ALLEN & CO

YOUR LOCAL SOLICITORS

S. D. P. Property Services

- Interior/exterior **Decorating**: Painting, Tiling, Coving, small Plumbing.
- Carpentry Work: Laminate/wood Flooring, Decking, Door hanging, Dado rails.
- All **Garden Work** undertaken: Fencing, Hedges, Ponds, Borders.



Fully Insured, Free Estimates, References Supplied

Call Steve 020 8777 9611, or 07792 700151

42 West Way, Shirley, Croydon





Reflexology Indian Head Massage and Reiki

for Ladies

For enquiries and appointments please 'phone Isabel Mantle MIER

www.belcaretherapies.co.uk 020 8777 4396

Your computer problems solved!

New & 2nd User Desktop Computers from £75 New & 2nd User Laptop Computers from £250 Repairs, Maintenance & Upgrades Virus Removal & Data Recovery Printers and Cartridges Internet Setup including Broadband (ADSL)

Networks including Broadband network sharing Complete Range of Software Available Your Local Computer Dealer



Yes Computing Ltd

153 Primrose Lane, Shirley Oaks Village, Croydon. CR0 8YP Tel / Fax: 020 8655 3359

Email: bob@yescomputing.plus.com



Friday Market

St Francis of Assisi Hall

[oppSainsbury car park Ravenswood Av] Craft Stalls, haberdashery, handmade cards, crystal gifts, cd's, cards, gift wrap, silver, bric-a-brac, watch & clock repairs, etc

Café serving Hot Food

Fridays 9am—1pm

For a stall please call Rose

Tel: 0208 776 1603

CREST CLEANING SERVICES

Carpets/Upholstery Cleaning
Professional Service
Excellent Results
Competitive Prices
Free Quotations

Tel: 020 8407 5274

RETIREMENT HOMES ADVICE

To achieve a stress free transition into the perfect retirement home to suit your lifestyle needs, just phone for a chat to find out how I can help you.

Gillian Burman Personal Retirement Homes Advisor

Tel: 020 8667 1447

ADVERTISE HERE!

To advertise your business in this <u>handy ads section</u>, contact Terry Greenwood on:

If you place an ad in this booklet, you can get **FREE** advertising space on our website (www.monks-orchard-web.org.uk) for 1 year.

DISCLAIMER

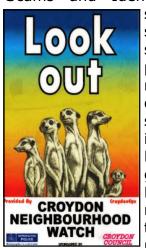
To the full extent permissible by law, Monks Orchard Residents' Association disclaim all responsibility, liability, or otherwise, or from any action or decision taken as a result of using this 'Handy Ads Section'. We reserve the right to withdraw any advertisement if we receive any complaints about the service provided. To contact us for more details, please telephone Terry Greenwood on:

Information on trees in the borough which are subject to tree preservation orders is soon to be published on the Council website. This helpful information can be used to protect trees with a high amenity value being damaged or removed by irresponsible owners or removed or damaged during building developments.

Neighbourhood Watch

Jean Cook, Police Liaison and Security Officer, attended the Annual General Meeting of the Neighbourhood Watch Association on Saturday 11th October and gives the following summary of the proceedings. The meeting was attended by approximately 250 co-ordinators which underlines the concern of residents about crime and the security of their property.

Four presentations were given. Don Lucas of the Fraud Squad talked about scams such as the Spanish Lottery that has netted fraudsters over half a million pounds. Investment Scams and Identity theft were also explored. It was



suggested that schools are visited to make students aware of the danger of email scams. The BRIT school performed a portrayal of Identity Theft which advised members of the public to shred all personal documentation, keep credit cards out of siaht and never aive bank security information when making online purchases. Bruce Boxall from the Air Support Unit gave visual presentation а Eurocopters that operated every day and night to prevent crime. Vernon Rapley of the Art and Antique Unit gave a visual presentation on the valuable and unique

objects housed in the 240 museums in the country. Advice was given to security mark all personal valuable property and to keep a photograph for identification purposes.

The meeting concluded with Steve O' Connell, GLAM, and Cabinet Member for Safety and Cohesion, thanking members of Neighbourhood Watch for its work in reducing crime.

Neighbourhood Watch operates in many streets, avenues and estates in Monks Orchard but there are gaps usually because the local coordinator has retired or moved elsewhere. There is more to Neighbourhood Watch than protecting property from being burgled; by working together, neighbours can reduce all sorts of problems and also take action to improve the environment by getting something done about vandalism, graffiti and poor lighting. Watch schemes also help the community to keep check on people in the area that are vulnerable. The elderly and the frail can benefit from an extra set of eyes to ensure their safety and security.

If you reside in a street or estate that is not covered by a Neighbourhood Watch scheme or you are interesting in joining please contact the local coordinator Sarah Gardner on

Shopping On-line Update

Information on shopping online was first published in the Autumn 2007 issue of the newsletter and this update has been compiled because scammers are always coming up with



new ways of ripping off the unwary. Sites like eBay are now as available to us as car boot sales and more and more conventional retailing websites like Amazon are makina their internet available platforms to individuals to sell their new and used stuff. Dealing with individual traders as

opposed to household names poses certain risks.

It is important to fully understand what you are purchasing; is it an original or a legitimate copy? Will it work in this country? Is it illegal to import this item into this country? Is the item new or used, refurbished or shop soiled?

It pays to familiarise yourself with how the online market you are acquiring items from operates. Is this an auction or a normal sale? For example, with auctions a bid may be irreversible. Having selected an item it is wise to enquire how the item will be delivered, sometimes the cost of shipping exceeds the cost of the item itself - factor this into the final cost of the item. What are the available shipping options, how much do they cost and how long does each take? Can you track the item while it is in transit? If the seller lives close by, you may opt to collect in person.



There are three methods of payment: Cheque, Internet Payment Processing Services (IPPS) or Credit Card. Cheques are the least popular online payment method because getting a refund if the transaction goes wrong depends entirely upon the seller. The risks of the cheque getting lost or stolen or misplaced either in the post or by the seller are also possible realities.

IPPS's such as PayPal are companies that act as a gobetween, separating you and the seller. You give your credit card details to the IPPS when you register an account with them. Every time you purchase something from a vendor accepting this type of payment, the IPPS first charges your credit card and then pays the vendor less a transaction charge. The vendor never gets to know your credit card or bank details. Some IPPS's even offer Buyer Protection Programs that insure against fraudulent behavior by the seller.

Credit and debit cards are also a common method to pay for online purchases. Unlike IPPS transactions, with credit cards, the vendor will end up with your credit card details. If the



vendor's computer is hacked, the hacker can get hold of your card details.

If the vendors you deal with do not accept IPPS transactions, you should consider a debit card linked to an account you only use for online purchases. In order to pay for something using this card, you first transfer funds into the account. This means that if a hacker gets hold of the card details, there is nothing he can take as the account is normally empty.

Paying for goods with cash is not an option. Sending cash in the mail is insane since it cannot be traced, cannot be



accounted for and cannot be linked to you (paper clips and staples do fall off) Whenever you are entering your credit card or IPPS details in a web site make sure that the page is secure. Never send such details via email since emails can be read in transit.

Sometimes the item fails to arrive and this is one of the hassles of online purchases. Keep track of all items you are expecting. Communicate with the seller if you think the item should have already arrived. If you have any form of insurance update yourself with the procedure on how to make a claim. Many insurance contracts specify a timeframe within which you must claim.



It is essential to check beforehand what your rights are in the event that you have a change of heart after purchasing an item

or it breaks down. With used goods you may not have the right to return the item nor any warranty. The best policy is to read the returns policy on the item or email the vendor for this information before the purchase.

In certain online marketplaces, a seller may suggest that you deal direct rather than use the site itself. The reasoning given is that the site charges the seller a fee and he would be willing to split these charges with you. Once you leave the protection of the site and deal directly with the seller you forfeit all your rights.

Always be realistic. If it sounds too good to be true, it



probably is. If an item is advertised at a ridiculously low price, it is almost certainly a fake. Inform the seller, the marketplace operators and the manufacturers of the brand in question.

It is very important that you keep a printed copy of all the

screens and emails. Since the internet is dynamic, web pages can change, listed products may be removed and their description altered.

Buying from the internet can be lots of fun as long as you stick to the points listed above. For some surfers, the hunt for that bargain or that collectable translates into a couple of enjoyable hours every evening looking through lists of their favourite goodies.

Nordic Walking

An easy way to keep fit while enjoying the great outdoors!

This popular activity, which is fast growing across the world, is an effective way of walking, using special poles. These enable the body to work harder, increase the heart rate and tone 90% of your muscles as well as helping weight loss but at the same time the workout feels easy because of the poles' support.

To get the most out of Nordic walking it's best to learn the technique. An introductory workshop lasts 1 and a half hours.



This can be followed up with optional courses and group sessions.

All sessions take place in local parks including South Norwood Country Park.

Nordic walking is something anyone can do, anywhere in any weather!

For further details, contact Christine on email or visit

Music at Shirley Methodist Church

Recently, we at Shirley Methodist Church have been considering ways in which we can encourage the use of our church building during the week. It seems a waste that such a fine building possessing a magnificent organ and a grand piano should be so little employed.

As a first step towards rectifying this situation Derek Funnell, one of our organists, has arranged for the distinguished American organist, Carlo Curley, to give a concert in the church on Saturday, 24th January, 2009 at 7.30pm. Mr Curley has played all over the world and has made records for several companies including RCA and Decca as well as

recently having made four DVDs. We shall be publishing details of booking arrangements for the concert later in the year.

As well as promoting the Carlo Curley concert we are hoping to present a series of lunchtime concerts on the first Tuesday of each month beginning on the 6th March 2009. In these concerts we hope to showcase talent from local schools, churches within the Croydon Methodist Circuit as well as other local



Carlo Curley

organisations. Incidentally if any of your readers would be interested in performing we should be glad to hear from them. The concert coordinator is Paul Davies, a member of the church, and he would be happy to talk to anyone interested after 20th October (Tel:

) when he returns from holiday.

We are very keen that the Church should serve the local community and become a place which people will wish to visit on these occasions.

A French flavour for St John's Tamberlin room

I am a local mother and have lived in Shirley all my life, except for the two years I spent in France learning the language. I have always wanted to pass my knowledge on to my children, as it has helped me countless times both here and abroad. However, getting two little girls to sit down at home was



impossible. So I had the idea that they would learn far better in a more structured environment. A little perusal of the net and La Jolie Ronde emerged. Their teaching material is excellent and they base their lessons around fun activities that encourage learning. The Jolie Ronde have been established since 1983 and have both independent and school classes running all over the country. Now I had a structured and tested programme which complemented the school curriculum, all I needed was somewhere to teach; where better than the newly decorated Tamberlin Room by St John's Church.

Madeline Warren



Shirley Neighbourhood Care Scheme What are we? Who are we?

We were established in the 70s by local churches to help in the community, with the support of volunteers we are able to offer:

Transport to G.P., clinic, dental and hospital appointments. Assistance with shopping and prescription collection. To visit sick, disabled and housebound.

(Please note that our services are dependent upon the availability of suitable volunteers)

COULD YOU HELP WITH?

Transport · Shopping/Prescription Collection Gardening · Befriending · Office Administration

Just an hour a week could make all the difference, so why not offer to be a volunteer in your neighbourhood.

Volunteers are always required, especially drivers.

Mileage is reimbursed but many volunteers prefer to
donate this to our funds. We operate on a system of 'if
and when available' and gratefully accept as much or as
little time that you want to give.

Volunteers are unable to offer personal care, regular housework or regular gardening.

CAN WE HELP YOU? COULD YOU VOLUNTEER?

Christmas Services for

"Churches in Shirley" 2008

Shirley Methodist Church, Eldon Avenue

Call:

Sunday 14th December – Christmas Gift Service 10.30am Sunday 21st December – Candlelit Carol Service 6.30pm Wednesday 24th December – Children's Crib Service 4.30pm - Holy Communion at Addington Methodist Church 11.30pm

Thursday 25th December - Christmas Worship 10.30am Sunday 4th January – Methodist Covenant Service with St. John's Parish Church 10.30am

St. George the Martyr, Shirley

Sunday 21st December - Nine Lessons and Carols 6.00pm Wednesday 24th December - Crib Service 4.00pm

- Crib Service 5.00pm
- Carols in Church 11.00pm
- Midnight Mass 11.30pm

- Thursday 25th December Christmas Day Holy Communion 8.00am
 - Parish Communion 10.00am

Sunday 28th December

- Holy Innocents Holy Communion 8.00am
- Parish Communion 10.00am

Longheath Baptist Church, Longheath Gardens, Long Lane

Sunday 21st December - Carol service 11.00am Thursday 25th December - Christmas day service 10.30am

Farewell Turtles

For the second year in succession the pre-festive season brings news of the loss of another long- established familiar

shopping landmark. Last year Kennedy's Butchers that produced and sausages sold and pies for 130 vears ceased trading and this year Turtles the traditional hardware shop



Turtles in Park Street

in Park Lane is to close its doors after serving the needs of Croydon residents for 114 years. Those with long memories will recall the original Turtles in Crown Hill with its window displays of fine cutlery and silver plated tea sets. The enforced move in 1960 to a cramped shop space spread over three floors in Park Street took it away from the passing trade of the town centre; nevertheless, it remained well supported by loyal customers. It was considered by many as being the most useful shop in Croydon because it sold things in small quantities and provided products and advice that allowed people to do many DIY jobs without recourse to the Yellow Pages and expensive call outs. Customers will continue heading for the store long after it has closed its doors.

The continued closures of useful local businesses raises questions about the misguided inflated regeneration plans of the local authority which include a high expansion in shops, probably a glass and chrome collection of identical chain stores at a time when there is a financial crisis. Mergers of banks and building societies, the closure of estate agents and the growth of internet shopping will result in the closure of more high street shops to add to those remaining vacant in the major Croydon shopping malls. While there are continuing delays in starting work on the Croydon Gateway and Park Street sites there needs to be an urgent review of the regeneration plans for Croydon centre and the preparation of an alternative plan to satisfy the shopping and housing needs of Croydon residents in the twenty-first century.

MORA Newsletter

Changes have been made to the newsletter that means for the first time it is being printed in colour, and the typeface has been changed to improve legibility. Some comments have been received and it is hoped that members are satisfied with the improvements. We have come a long way from the days when members of the Executive Committee produced each issue using the duplicator in the vestry of St. George's Church. Each page having to be typed directly onto a stencil

and printed individually by our long serving editor and after folding collating and insetting, over 2000 copies were passed to Area Managers and then to Road Stewards for delivery to members.

This editor has a firm policy of never publishing reader's letters as some can prove divisive and invite angry responses. Individual responses are made to letters received by the association. It is worth emphasising that the newsletter is produced for the benefit of the local community. What are gratefully received by the editor are short informative articles or items of interest and information about Monks Orchard such as history, changes, community activities and charity events. If you wish to submit items for publication please forward to the editor whose decision is final.

Area Mangers and Road Stewards

The distribution of our quarterly newsletter and the yearly collection of membership contributions are the lifeblood of the association.

We are extremely thankful to the services of the 11 Area Managers and 60 plus Road Stewards who perform this most important task for you, the members, and we take this opportunity to wish them thanks and seasons greetings on behalf of all our members.

We would ask that you help the road stewards in their task by paying your membership contribution, £2 for Senior Citizens and £4 for full members per household, early in the new year. The newsletters' are produced quarterly and we have to pay for printing each issue from membership funds collected. Therefore if membership payments are delayed the funding of the newsletters' becomes a problem for the association.



We urgently require Road Stewards for:

Camrose Close
Stoneleigh Park Avenue
Shirley Avenue Nos. 36 to 103
Shirley Avenue Nos. 2 to 37
Valley Walk
Eldon Avenue
Glenview Avenue
Uplands Court
Littlebrook Close

Please Contact our Membership Secretary:

Diane McInerney on ______ If you could cover any of the above roads.

Shirley Christmas Lights

At our joint meeting with Spring Park Residents' Association during the summer, we agreed that both RA's would contribute the same amount of £120 to the Shirley Business Association (SBA) for the Shirley/Wickham Road shopping parade Christmas lights.

If you would like to make an individual donation; pleas take your donation to John Muddle "Shine Hairdresser" at 186 Wickham Road.



MORA COMMITTEE MEMBERS 2008

DEREK LOUGHBOROUGH

Chairman:	BOB AKERS				
Vice Chair:	VACANT				
Secretary:	DAVE KING				
Membership Secretary:	DIANE McINERNEY				
Minutes Secretary:	VACANT				
Planning Officer:	VACANT				
Hon. Treasurer &					
Advertising Manager:	TERRY GREENWOOD				
Editor / Website	DEREK RITSON				
Social Secretary:	CHRISTINE ROSS-SMITH				
Transport & Highways:	VACANT				
Police Liaison/Security:	JEAN COOK				
Primary Care:	MERCIA NASH				
Neighbourhood Partnership:	VACANT				
Committee Member:	MICHAEL NASH				
Area Manager &					
Joint Archivist	PATRICIA TURNER				
Joint Archivist	SHEILA WAGLAND				
Tree & Open Space Officer	JOHN PARRY				
Tree & Open Space Officer	GEORGE MOWFORTH				
•					
-×					
MONKS ORCHARD RESIDENTS' ASSOCIATION					
MEMBERSHIP APPLICATION FORM					
I wish to become a member of the Monks Orchard Residents' Association'					
Name:	Signature:				
	3				
Address:					

Please send this completed form to:

President

DIANE McINERNEY

Thank you for supporting MORA. Please pass on to a non-member.

Post Code:

Printing by MEDIA *Heroes:* John McCormack, Broadway House, 3 High Street, Bromley BR1 1LF Tel: 020 8090 6567