

# Monks Orchard Residents' Association

[www.monks-orchard-web.org.uk](http://www.monks-orchard-web.org.uk)

Croydon

(Non Party)

(Independent)

NEWSLETTER – Winter 2002

*Wishing All Our Members  
A Merry Christmas*



*And A Happy New Year!*

# CHAIRMAN'S COMMENT

Mention is often made of the need to get police back on our streets in order to prevent crime and disorderly conduct. Sadly, recent changes in the policing of the area do little to achieve this aim. Monks Orchard is now situated on the fringe of adjoining Police Sectors and, as a consequence, there are two local beat officers, The southern part of Monks Orchard is the responsibility of a Police Officer based at New Addington Station and the northern part is covered by a Police Officer based at South Norwood Station. In addition to patrolling a large area, the officers also have to devote their time to investigating crimes and accidents, taking statements and attending training courses plus duties outside the area policing demonstrations, carnivals, large sporting events and celebrations.

Therefore, it is no surprise that local residents rarely see a policeman. This is a shame because a conscientious and friendly beat officer can do much to prevent crime and to reduce the fear of crime. Muggers, burglars, vandals and sexual offenders operating in the area must be reasonably confident that the local Beat Officer will not disturb them. If a crime does occur it is usually a community minded resident that informs the police and even then response times can be slow.

The Council that has introduced Neighbourhood Wardens in parts of the borough has acknowledged the problems caused by a lack of a police presence. The Wardens duties are similar to those normally undertaken by a Beat Officer. They are expected to promote a safer environment, tackle crime and anti-social behaviour and be a familiar face to everyone in their area. The problem has been tackled differently in some parts of the country where local residents have found it necessary to form or employ security patrols to protect their communities. **Croydon ratepayers have to pay approximately £80 annually to the Metropolitan Police Service. They could be forgiven for asking what type of service are they paying for?**

The publication of this newsletter coincides with the start of the festive season. I take this opportunity to wish you a Happy Christmas and Prosperous New Year. May 2003 be a good year for all.

# BETHLEM UPDATE

## Formal Objection to the Secretary of State, Planning Inspectorate.

We have sent our Objections against the Bethlem MSU Extension to the Secretary of State, Planning Inspectorate (sent by special delivery), to meet the 30th October deadline. Copies can be viewed on request.

Since our last edition, the Bethlem Appeal procedure has swung into full effect. Those of you who sent formal letters of objection to Bromley Council would have received correspondence from Bromley Council asking you to send further letters of objection to the proposed Bethlem development by the date of October 30th. If you have not been able to write an objection to the Secretary of State, the Monks Orchard Residents' Association formal objection report represents our members' concerns.

To summarise what has happened so far, Monks Orchard Residents' Association has, along with West Wickham Residents' Association and West Beckenham Residents' Association, continually represented the views of our members. Since the development became known, we have had much correspondence and support from our members wishing to demonstrate their opposition. Due to the combined efforts of MORA, WWRA, WBRA AND CABBE, the planning application for the 89-Bed Unit at Bethlem has been **REJECTED** by both Croydon and Bromley Council. Meetings against the proposal have continually been well attended by our members, as have various protest marches. The heads of both Edenham High School and Monks Orchard Primary School have both demonstrated an opposition to the development.

A 29-Bed unit is a more than adequate size for our members. Our members worry about the size of the new unit, and the possibility of patients escaping. As yet, South London and Maudsley NHS Trust has not done enough to placate our members fears, and as long as our members make their opposition felt toward the development, we will fight alongside CABBE, West Wickham Residents' Association and West Beckenham Residents' Association to oppose the plan.

To reiterate - the best way to protest **now**, is to send letters to the Rt. Hon John Prescott, House of Commons, London SW1A 0AA, and Mr. Ken Livingstone, Mayor of London, City Hall, The Queen's Walk, London, SE1 2AA, quoting both Bromley planning reference number (02/00288/OUT) and Croydon planning reference number (02/00398/CC). You can also write to Croydon Council to demand that they become involved in the appeal as an adjourning authority. This is very important, because Croydon Council turned the development down on the basis of **fear of crime**, whereas Bromley Council rejected the proposed development on the basis of developing on Metropolitan Open Land.

If you have already written to the relevant people, then you can put up a poster to demonstrate your support. We also urge you to show your support at any protest meetings and marches. Posters can be obtained from the MORA website.

Further updates will be available on the CABBE website ([www.cabbe.org](http://www.cabbe.org)), on our website ([www.monksorchardweb.org.uk](http://www.monksorchardweb.org.uk)), or in further newsletters. The protest has also had media attention from the Croydon Advertiser and local television news reports.

## PLANNING NEWS



Developers continue to keep a close watch on Monks Orchard as a source of continued wealth. Bungalows and houses with large gardens are constantly viewed as possible targets for development. Positioned close to the commercial center of Croydon and within easy reach of London there is no problem selling new properties to willing buyers. Possibly the increase in property prices coupled with the low rate of interest on mortgages is also fuelling the demand.

Another trend that is continuing is the change in the character of the local shopping parades. Two more applications have been made to change the use of ground floor shops from A1 retail to A3 hot foot takeaways.

## PLANNING REPORT

### **GREENVIEW AVENUE – TELECOMMUNICATIONS MAST**

The application made by O2 (U.K. Ltd) for the siting of a 12.5 metre high telecommunications tower and ancillary equipment cabinet in Greenview Avenue was withdrawn. It appears that the mast would have obstructed a driveway entrance to one of the new properties proposed for the site at 72 – 74 The Glade. Subsequent to moving the position of the mast a few yards further into Greenview Avenue, O2 have submitted another application that is being resisted by nearby residents and by MORA.

### **WOODMERE CLOSE**

The third application by Wren Homes to build on land in the rear of 18-24 Gladeside on land adjacent to 3 Woodmere Close has been refused by the Council. The proposal was to build a single three bedroom detached bungalow with integral garage on the site. Residents living nearby that are concerned about the additional traffic movements on a narrow unadopted road and are resisting the proposal. Wren Homes have appealed against the decision because of the failure to determine the planning application within the time allowed. The appeal decision is expected in the New Year.

## **THE GLADE**

The assault by developers on bungalows situated locally on large plots of land continues. Two more of the remaining bungalows in The Glade have come under threat. Hillcrest Homes(UK) Ltd. have made an application to demolish the existing bungalow at 104 The Glade and for the erection of 2 three bedroom semi-detached houses with integral garages and access onto The Glade and 2 three bedroom semi-detached houses with three parking spaces and access onto Watlings Close.

Another property under threat is 83, The Glade. An application has been made for outline planning permission for the demolition of existing bungalow and the erection of a terrace of 3 three bedroom houses with 1 attached garage and the provision of 4 parking spaces. The plans submitted with the application show that three houses and a garage are to be built side by side on a plot 21 metres (approximately 22yards) wide. The frontage size of two of the terraced houses is 4.5 metres (Approximately 5 yards) width.

## **THE TREE NURSERY SITE, SHIRLEY OAKS VILLAGE**

The following report is from Mick Hewish, Chairman of the Shirley Oaks Nature Reserve Committee.

The owner of the site, Shipmeade Properties, has started to clear the site. In the middle of October a bulldozer moved onto the site to clear most of the undergrowth. A spokesman for Shipmeade Properties was quoted as saying "our agents are clearing rubbish as well as dead and diseased trees for the benefit of the environment." No mention was made about the wildlife using the site; so much for the concern about the environment!!!

All the trees on the site are under a blanket Tree Protection Order issued by Croydon Council, however this does not legally stop the trees from being felled. If any protected trees are felled the Council may take the owner to court. A protected tree may be felled if it is dead or diseased, but who can tell if a tree is dead or diseased in winter. (Remember the lines of trees down Gravel Hill, felled because they were diseased!!) We need to be vigilant or most of the trees may be felled "due to disease". If you see a good tree being felled please contact the Tree Protection Officer, Mark Cannon, on 020 8686 4433 extn 2048.

The clearance work had started before the Council had considered the planning application. This is an obvious attempt to devalue the land of its conservation value, the reason why the councillors refused the two previous applications and objected to the proposed appeal. The use of a bulldozer has tried to destroy the winter habitat and food source for many of the wild animals living on or feeding on the site. However local residents stopped an attempt to burn all the piles of brambles and shrubbery when the bonfires caused a nuisance. The Pollution Officer from the Council Environmental Heath Department ordered the contractor to stop burning.

Hopefully these piles of undergrowth will still be able to provide winter shelter for the wildlife and the Council has informed the contractor that a wildlife/security buffer zone of five metres must be maintained next to adjoining properties.

Shipmeade Properties has already been notified by MORA about the concerns of the residents from Woodmere Avenue and Woodmere Gardens. The trees and undergrowth absorb water and prevent a lot of the water running off the site into residents' gardens. There is a probability of increased flooding problems in the gardens due to the land being cleared, and Shipmeade properties may be held responsible if trees and undergrowth are removed.

The local councillors from Ashburton ward and from Shirley ward are against this application and are working hard to try and stop the destruction of this beautiful wildlife haven.

Your support is needed to help protect the site and we ask that you come to the Council Planning Meeting to show the councillors the extent of local opposition. The date has not yet been set but we will try to notify all interested residents when this date of the hearing is announced.

## NEIGHBOURHOOD PARTNERSHIPS

### **Addiscombe, Woodside and Ashburton Partnership**

The meeting was held on Wednesday 9<sup>th</sup>. October at Ashburton Community School Shirley Road.



### **South Norwood Pool / Leisure Centre Plans**

Councillor Raj Chanarana said that the starting point of the consultation process was whether to build the new Leisure Centre at a new site or to rebuild on the existing Portland Road site. The proposed new site is to be adjacent to the Croydon Arena, off Albert Road.

Councillor Chandarana informed the meeting that this was the first of a series of public consultation forums to discuss the project. The Council was very keen to talk to Residents' Associations and take their opinions into consideration. He went on to apologise to those residents who had not received copies of a recently circulated leaflet. The Council had a contract with a distributor to deliver these leaflets and they had failed to deliver to all the properties specified.

**Why build a new Leisure Centre in South Norwood?** In 1999 the Council produced a Sports Strategy, prior to 1999 there had been no coherent sports planning and as a result Croydon was served poorly for sports facilities in comparison with our neighbours particularly with regard to dry facilities. A key factor of the 1999 Sports Strategy was the need for more quality Leisure Centres.

Since 1999 there had been a modest investment into the South Norwood Baths, allowing the provision of a small gymnasium and improvements to be made to the changing rooms. South Norwood needs a "state of the art" facility but where do we build it? There are two options on the table; the sports strategy preferred option is the Croydon Arena site. The advantages are; the opportunity to include more facilities for minority sports on the site, it provides an opportunity to bring more investment to the "tired" Croydon Arena. The Tramlink stop adjacent makes the site easily accessible.

**What are the downsides?** The new Leisure Centre may generate additional traffic on residential roads that are already congested at times. Part of the consultation process would be the identification of the traffic problems and finding a way to overcome them. The alternative is to re-build on the existing Portland Road site with all its space limitations.

Councillor Chandarana then introduced Steve Halsey, Director of Cultural Services. Steve Halsey began by outlining the time frame for the consultation progress. It was proposed to arrange an appropriate forum in three weeks time specifically to discuss traffic impact

**How are we going to pay for it?** The 1999 Sports Strategy identified that Croydon lacked a dedicated 'dry side' facility; an investment was required of £18-20 million which the Council hasn't got. In December 2000 Croydon began progressing a PPP with a private sector company to operate the new Thornton Heath Swimming Bath complex. In addition to this they will build the new South Norwood Leisure Centre, on either site and regularly invest in existing sites year on year until the end of the contract. Steve Halsey explained to the meeting that the drawings on display in the outer hall showed the Arena option in a more advanced state whereas the drawings for the South Norwood Pool option were only outline. Steve Halsey confirmed to the meeting that the **lease** letting process would be repeated within the next 2-3 weeks.

Councillor Chandarana then introduced Iain Sim, Assistant Director Policy and Implementation to give details of the planning concept. The starting point for the planning proposal is the Sports Strategy's desire to provide the best possible provision for local sport. The existing pool site is cramped and as a result cannot provide all the sports facilities required.

Both the proposed sites met the third requirement of the sequential test, i.e. they were both well served by public transport. The Croydon Sports Arena site is well served by buses nearby and is served by Tramlink having its own designated Arena stop. The increase in area will allow for the provision of facilities for more sports. The development will not mean losing any of the existing sports pitches and will improve the access to the existing open space.



The provision of the new baths on this site will attract investment to the Arena. However, the use of the Arena site will require building on Metropolitan Open Land and means a departure from Croydon's Unitary Development Plan. This has the effect of removing the final decision from Croydon Council and placing it with the Mayor for London and ultimately the Secretary for State. If resolution to grant permission, the decision will be referred to the Mayor / Secretary of State. Pool site redevelopment is the fall back position. Further traffic survey work is being carried out for up to date position. There will be a process of further consultation. No decision has been made to date.

The Chair thanked Councillor Chandarana and the Officers for their presentation and requested questions from the floor.

A large number of people wished to raise questions and the general feeling was that the majority of those present were totally against the proposal. Residents expressed concern about traffic congestion, parking problems, loss of Metropolitan Open Land. effect on wildlife and the mishandling of the consultation process. As a consequence The Chair of the meeting had difficulty in maintaining control and keeping to the agenda timetable. It was decided that the item on Local Shopping Areas be held over to the next meeting.

### **Crime and Policing – Sector Inspector Ian Barry**

Inspector Barry was asked a range of questions about police response times, the need for more CCTV cameras, attacks on school children, local drug problems, speeding traffic and inconsiderate parking. One resident asked if we will ever see a bobby on the beat in Addiscombe? In reply Inspector Barry said that there is one Community Officer per ward.

The Chair thanked Inspector Barry for his usual frank resume of policing in the Partnership area.

The next meeting of the Addiscombe, Woodside and Ashburton Partnership will be held on Wednesday 15<sup>th</sup>. January 2003. Venue to be announced.

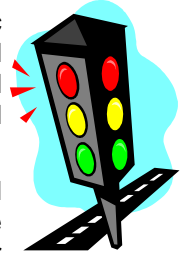
## **Traffic Calming**



Residents frequently demand that the speed of vehicles using their roads be reduced for safety reasons, These requests usually follow a serious accident or an incident in which garden walls and fences have been demolished. MORA takes these requests seriously; subsequent to investigating the problem, a formal application is submitted to the Council. Residents then lose patience because time passes and nothing happens. What has been done is that the road has been added to the Council's Road Assessment List. This means that the request has entered a lengthy and complex procedure. Each year the Council receives



numerous requests from residents for the introduction of traffic calming measures in their road. Each request is reviewed and priorities are set for the coming year to ensure that limited funds, secured through central government grants, are directed at the places that need it most.



The Road Assessment List forms the basis of this annual review. The roads that appear at the top of the list are those with the highest number of serious and slight accidents over the last five years. A long road would be expected to have a higher number of collisions than a short one, so the initial priority is based on a standard one-kilometer length of road. Officers examine accident patterns and suggest what measures would best solve the problem. These recommendations go before the Traffic Management cabinet committee. The next stage involves consultation with local people who are asked whether or not they want the changes. The committee then makes a final decision based on the response from residents. The Road Assessment List is published in the council's Borough Spending Plan available at all borough libraries and the One Stop reception in Taberner House.

It is worth noting the Orchard Way that was placed on the list by MORA in April 1995 appears on the list as number 15; Orchard Avenue is placed at 32. The Glade does not now appear on the list because two speed calming tables have been erected in the road. The nearest local road to be examined by traffic officers is Long Lane that has been placed in second pole position at number 2. If you would like your road added to the council's Road Assessment List call Mike Barton on 020 8686 4433 extn. 1977.

## Compensation Culture

### THE CULTURE OF COMPENSATION

Most of us will have seen the commercials on television which show anguished looking men and women asking if we have suffered from an accident of industrial injury in recent years. 'You may' they say be entitled to compensation. The advert usually contains a no-win no-fee declaration, which has encouraged many people to claim for injuries, real, insignificant or imagined. One of the many consequences of this new compensation culture is that the number of claims has increased and therefore, insurers are taking a much more cautious approach to what risks they are willing to accept.

Those responsible for activities such as those run by local authorities, allotment groups, civic societies, conservation groups, parish councils, sports, social and fitness clubs, youth organizations, nursery groups and child minders, and residents' associations have found it necessary to review

their employer and public liability cover. The cost of increased premiums has also had to be met. The number of claims made each year is small but the awards made by the courts can often exceed a million pounds.



There is a very sad tale going the rounds, which tells about the members of a committee of a small village group which organised, clean up and other tasks for the benefit of the local residents. Unfortunately, one of those engaged in the clean up activities suffered a serious accident. The ensuing court claim for compensation resulted in each member of the committee having to share the financial burden of a massive compensation settlement. Some members of the committee had to re-mortgage their homes in order to pay their portion of the sum awarded. Most will agree that it is totally inappropriate for a person who freely donates their time and energy for the benefit of the local residents to have to face this financial threat. Members of MORA's Executive Committee have sought legal advice in order to prevent such a disaster happening but the legal situation is far from clear or helpful.

MORA has recently been forced to find another provider because only a few insurance companies are willing to cover the risk of an accident or injury to one of our helpers. The main potential danger probably exists during the annual rolling rubbish collections, which MORA has organized and supervised for many years assisted by a number of loyal and helpful volunteers. If an accident did happen the injured person could make a legal claim on the council, the contractor, or MORA. This is the reason why there is such a restrictive code of conduct imposed by the local authority. No one is allowed to load rubbish on the vehicle and why hazardous items, such as car batteries, are not accepted.

Unfortunately, no individual is immune from the compensation culture; for example, a tile blown from a roof could injure a passer by. There is no need to panic but next time you renew your household insurance cover take a look at the type and amount of cover you have for personal public liability. The minimum amount is one million pounds. As the old saying goes it is far better to be safe than sorry!

## SHIRLEY GROUP OF CHURCHES



### DIARY DATES AND EVENTS

**Organised Person Needed** to take over the voluntary role of co-ordinator for the Shirley Group of Churches Neighbourly Care Scheme. The role basically entails some administrative work and organising rotas for drivers to take people to clinics etc. Anyone interested in finding out more about this position, which supports an extremely important, and much needed, scheme, should call Carol Jones on [REDACTED].

If anyone reading this has been fortunate enough to receive much needed bereavement counselling from **Woodside Bereavement Service**, then you will know the value of the help they provide. The service is currently experiencing some financial difficulty, so if you feel you could make a donation they can be contacted on [REDACTED]. If you are unable to make a financial contribution, please remember them in your prayers.

Julie Turpin  
[REDACTED]

## Have you got the Bottle?



### THE BOTTLE IN THE FRIDGE

The project is based upon an initiative which has been operating in Tayside for some 5 years, was taken up by Kendal Lions, and is spreading to other Lions areas. It is a voluntary scheme intended for use by anyone who feels vulnerable while living at home.

The scheme provides the emergency services with the vital details of any illness or allergy, and someone to contact should they be called to the person's home as a result of sudden illness or personal accident.

Details of the individual such as GP's name and address, medical condition, medication taken, next of kin, etc., are stored in a plastic container, "The Bottle", which is kept in the fridge. This is considered to be a place in each individual house which is easily found by the emergency services as opposed to a cupboard or drawer.

Two small labels, unique to the scheme and known to the local emergency services and other caring agencies, are attached within the house, one on the fridge door and the other inside the house close to the front door, e.g. in the hallway. It is hoped to make supplies of bottles available through such outlets as doctor's surgeries, pharmacies, etc.

The Lions and Lioness clubs in Croydon and Bromley are launching a pilot scheme in the two Boroughs and have funded the initial supply of bottles labels and forms which are provided free of charge to individuals wishing to take part.

It is hoped that, if the pilot scheme is successful, other local organisations and companies will wish to provide sponsorship to help make the facility available across the two Boroughs.

### UPDATE

In some areas the scheme has been extended to car users, in which cases a car sticker indicates that emergency information is held in the "GLOVE BOX".

# Bogus Caller Scheme



## **Giving older people the confidence to say No to unwanted callers**

At Help the Aged, we care about older people. We believe that you should always feel safe and secure in your home – particularly if you live on your own. That's why we have developed our SeniorLink Bogus Caller Scheme, an Immediate Response Service linking you to the people that care about you.

Using your telephone line, the SeniorLink system allows you to contact us when you need to. At the touch of a button, either on your SeniorLink unit, on your pendant or your door alert, you will be connected immediately to our round the clock response centre wherever you are, in your home or garden.

## **The door alert button**

Help the Aged encourages everyone to be careful when answering the door, most callers are genuine but some are not. With the support of voluntary organisations and the police, the Charity has developed the 'door alert' button and set up SeniorLink Bogus Caller projects in local areas. The door alert button's purpose is to support you when you are answering your front door to an unexpected caller. The button is fixed beside your front door.

## **Dealing with suspicious callers**

When the door alert button is pressed, an immediate connection is made with an operator at the response centre, who will know that assistance is needed with answering the door to a caller. The operator will offer advice and can even make onward phone calls to the utility or company to check the validity of the caller.

## **How do I qualify for a free system?**

You must:

- Be of pensionable age (60 years for women and 65 for men)
- Not pay income tax (excluding tax on personal pensions)
- Your disposable savings/assets must not exceed £16,000 (not including the value of your home)

## **Is there a monitoring fee?**

Yes, you or your family must be able to pay £1.50 plus VAT (if applicable) per week monitoring and maintenance fee.

## **What about keyholders?**

You must be able to provide details of at least two people who are willing and able to hold the keys to your home, and can come to your assistance within 30 minutes, should they be asked to do so.

### Is there anything else I need to know?

All applicants must have a modern telephone line and a 13 amp electric socket within ten feet of each other.

N.B. We are unable to provide the SeniorLink service to anyone in sheltered accommodation and already receiving a monitoring alarm service from another response centre.

For all enquiries and more information on projects in your area, call: 01709 389 388, or visit our website: [www.helptheaged.org.uk](http://www.helptheaged.org.uk)

## MORA Theatre Trip



See Ian Fleming's **CHITTY CHITTY BANG BANG** at the London Palladium - the most magical stage musical of all time!

With sensational sets, stunning special effects and brimming with memorable songs by the Sherman Brothers including Truly Scrumptious, Toot Sweets, Hushabye Mountain and its Oscar-nominated title song Chitty Chitty Bang Bang, this is the ultimate High-Flying Stage Musical.

The enthralling story of the adventures of **CHITTY CHITTY BANG BANG**, the magical car as it sails the seas and flies through the air will bring back a host of memories. Chitty's eccentric inventor, Caractacus Potts played by the UK's number one musical star, **MICHAEL BALL**, and his enchanting children Jemima and Jeremy, join the truly scrumptious Truly Scrumptious played by **EMMA WILLIAMS** (making her West End debut) and batty Grandpa Potts, **ANTON RODGERS**, to outwit the dastardly Baron, **BRIAN BLESSED**, and Baroness, **NICHOLA McAULIFFE**, **EDWARD PETHERBRIDGE** as The Toymaker, along with the evil Child Catcher - Rocky Horror's **RICHARD O'BRIEN**, in this non-stop adventure for all ages.

This ravishing production promises to be the most exciting theatrical event of the year.

We have top price dress circle seats, for **Wednesday 26th March** (normally £40 each) - we have been offered them **for £35 each**, coach inclusive.

We have only been allocated **20 tickets** for this show, so don't delay! Book now! The coach will leave Wickham Road at 6pm.

Christine Ross-Smith

Tel: [REDACTED]

E-mail: [REDACTED]

# The Friends of Mayday University Hospital

The Friends of Mayday are a group of unpaid volunteers who raise funds to provide equipment and comforts for patients and staff in the hospital. The Executive Committee meets monthly to consider requests from the hospital, with a senior member of staff on hand to advise on priorities.



Our fund-raising is mainly achieved through donations, subscriptions and legacies, as well as through our annual street collection in August. We also sell cards, stationery and other gift items from a trolley which we take round the wards, and from our shop in the London Road entrance.

There are few parts of the hospital which have not been helped by the Friends, and we have funded all types of requests. **Any** donation, large or small, helps to provide some much-needed items.

Some of the items recently funded by the Friends include:

General (Ward chairs), X-Ray (Grant towards refurbishment), Selhurst 2 (6 chairs for relatives' room/meeting room), General (2 electric beds), Purley (2 tape recorders for counselling), Purley (1 hydraulic examination couch), Thornton 3 (Dinamap monitor), Elderly Care (2 Maxi belts), Woodcroft Road Entrance (Grant toward refurbishment), X-Ray Ultrasound (Music system with fitting and discs), OT (2 x electric Bobath neuro plinths, Varitable, 4 folding arm slings and kit, 3 recliner wheelchairs).

## **THERE ARE MANY WAYS IN WHICH YOU CAN ASSIST US:**

- Volunteer to lend a hand, by shaking a tin at our Collection or by knitting baby clothes for us - or even by helping in our shop;
- Set up a fund-raising group at work or at school, and help us by carol singing, etc;
- Represent the Friends when participating in fun runs or other sponsored events;
- Donate your spare foreign currency and paperbacks for sale in the hospital;
- Donate prizes for raffles (or persuade employers to do so);
- Sponsor a piece of equipment.
- The best way of helping, however, is to become a member of the Friends.

## **CORRECTION -**

We would like to make it known that in the last Newsletter (September 2002 - Page 16), it is 'The Friends of Mayday' who provide the toiletry packs for emergency admissions and **not** the Hospital Trust.

# Primary Care Community Network

Wednesday, 27<sup>th</sup> November 2002 12.00 – 2.00pm

Boardroom, Knollys House  
17 Addiscombe Road, Croydon.

## AGENDA:

### Health Advocacy and Interpreting in Croydon.

Come and hear Elizabeth Mori, Advocacy and Interpreting Services Manager, talk about the current service, pilot projects and how this service will be developed in the future.

### Patient Advice and Liaison Service (PALS)

Our PALS Manager, Steve Hunt, will be giving a presentation on this service, what it provides and how you can access it.

### Open Forum

Attendees can air their views or ask questions.

Telephone Jo Flint, Communications Manager, on [REDACTED] for more details. All Welcome – Refreshments provided.



## MONKS ORCHARD RESIDENTS' ASSOCIATION MEMBERSHIP APPLICATION FORM

'I wish to become a member of the Monks Orchard Residents' Association'

Name:	Signature:
Address:	
Post Code:	

Tick box for membership:

☐ Full Membership £2.00

☐ Senior Citizen £1.00

Please send this completed form to:

Alyce Menhinnitt,  
[REDACTED]

Empower People with Disabilities to Help Themselves  
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# COMMITTEE MEMBERS 2002/03

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<b>Minutes Secretary:</b>	<b>VACANT</b>	
<b>Transport &amp; Highways Officer:</b>	<b>VACANT</b>	