

21 November 2019

Mr Derek Ritson

BY EMAIL ONLY

Our ref: 19 011 300

(Please quote our reference when contacting us and, if using email, please put the number in the email subject line)

Contact Chris Upjohn on 0330 403 4676 or by email to c.upjohn@coinweb.lgo.org.uk

Dear Mr Ritson

Complaint against London Borough of Croydon

The Ombudsman has asked me to consider if we should investigate your complaint regarding planning application 19/00783/FUL.

As you are aware, we consider complaints that some fault by a council has caused the person making the complaint a personal injustice. For this reason, we need to know details of anyone on whose behalf you are seeking to complain. We must also have their explicit consent for you to act on their behalf. I therefore attach a form which I must ask you provide for any person wanting you to represent them.

I look forward to receiving the forms but I will take no further action in the meantime.

Yours sincerely



Chris Upjohn
Investigator, Assessment Team